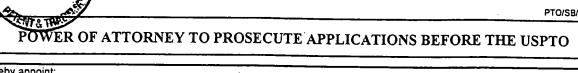
PTO/SB/80 (12-03)



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as attorney(s) or agent(s) to represent the undersigned before the United States Patent and Trademark Office (USPTO) in connection with any and all patent applications assigned only to the undersigned according to the USPTO assignment records or assignment documents attached to this form in accordance with 37 CFR 3.73(b).					
Assignee Name and Address:					
First Data Corporation					
12500 East Belford Avenue, M21A2					
Englewood, CO 80112-5939					
A copy of this form, together with a statement under 37 CFR 3.73(b) (Form PTO/SB/96 or equivalent) is required to be filed in each application in which this form is used. The statement under 37 CFR 3.73(b) may be completed by one of the practitioners appointed in this form if the appointed practitioner is authorized to act on behalf of the assignee, and must identify the application in which this Power of Attorney is to be filed.					
SIGNATURE of Assignee of Record The individual whose signature and title is supplied below is authorized to act on behalf of the assignee					
Name	Ken Algiene				
Signature		· · · · · · · · · · · · · · · · · · ·	Date	1/30/04	
Title	Assistant Secretary		Telephone	720-332-5202	
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Attorney Docket No. 020375-049800US

STATEMENT UNDER 37 CFR 3.73(b)					
Applicant/Patent Owner: Robert Staggs					
Application No./Patent No.: 10/783,715	Filed/Issue Date: February 19, 2004				
Entitled: METHODS AND SYSTEMS FOR PROVIDING PERSONALIZED FREQUENTLY ASKED QUESTIONS					
First Data Corporation, a corporation					
(Name of Assignee)	Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)				
states that it is:					
1.					
2. an assignee of an undivided part interest					
in the patent application/patent identified above by virtue of either:					
A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment will be recorded in the Patent and Trademark Office, which a copy thereof is attached.					
OR					
B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:					
To: The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.					
From: To : The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.					
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Additional documents in the chain of title are listed on a supplemental sheet.					
Copies of assignments or other documents in the chain of title are attached. [NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.8]					
The undersigned (whose title is supplied below) is e 6/16/2004 Date	empowered to sign this statement on behalf of the assignee. Microsoft Signature				
	Melissa A. Haapala (Reg. No. 47,622)				
	Typed or printed name				
	Attorney of Record Title				

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231. 60224809 v1